

# **MEETING OF THE OVERVIEW SELECT COMMITTEE**

DATE: THURSDAY, 9 NOVEMBER 2023

TIME: 5:30 pm

PLACE: Meeting Rooms G.01 and G.02, Ground Floor, City Hall, 115 Charles Street, Leicester, LE1 1FZ

# Members of the Committee

Councillor Cassidy (Chair) Councillor Surti (Vice-Chair)

Councillors Bajaj, Batool, Dave, March, Porter and Whittle

# **Youth Council Representatives**

To be advised

Members of the Committee are invited to attend the above meeting to consider the items of business listed overleaf.

IMAM

For Monitoring Officer

<u>Officer contacts:</u> Francis Connolly (Scrutiny Policy Officer) Jacob Mann (Senior Democratic Support Officer) Tel: 0116 454 5843, e-mail: jacob.mann@leicester.gov.uk Leicester City Council, 115 Charles Street, Leicester, LE1 1FZ

# Information for members of the public

### Attending meetings and access to information

You have the right to attend formal meetings such as Full Council, committee meetings, and Scrutiny Commissions and see copies of agendas and minutes.

Members of the public can follow a live stream of the meeting on the Council's website at this link: <u>http://www.leicester.public-i.tv/core/portal/webcasts</u>

A guide to attending public meetings can be found here on the Decisions, Meetings and Minutes page of the Council website.

Dates of meetings and copies of public agendas and minutes are available on the Council's website at <u>www.cabinet.leicester.gov.uk</u>, or by contacting us using the details below.

#### Making meetings accessible to all

<u>Wheelchair access</u> – Public meeting rooms at the City Hall are accessible to wheelchair users. Wheelchair access to City Hall is from the middle entrance door on Charles Street - press the plate on the right hand side of the door to open the door automatically.

<u>Braille/audio tape/translation -</u> If you require this please contact the Democratic Support Officer (production times will depend upon equipment/facility availability).

<u>Induction loops -</u> There are induction loop facilities in City Hall meeting rooms. Please speak to the Democratic Support Officer using the details below.

<u>Filming and Recording the Meeting</u> - The Council is committed to transparency and supports efforts to record and share reports of proceedings of public meetings through a variety of means, including social media. In accordance with government regulations and the Council's policy, persons and press attending any meeting of the Council open to the public (except Licensing Sub Committees and where the public have been formally excluded) are allowed to record and/or report all or part of that meeting. Details of the Council's policy are available at <u>www.leicester.gov.uk</u> or from Democratic Support.

If you intend to film or make an audio recording of a meeting you are asked to notify the relevant Democratic Support Officer in advance of the meeting to ensure that participants can be notified in advance and consideration given to practicalities such as allocating appropriate space in the public gallery etc..

The aim of the Regulations and of the Council's policy is to encourage public interest and engagement so in recording or reporting on proceedings members of the public are asked:

- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted and intrusive lighting avoided;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

### Further information

If you have any queries about any of the above or the business to be discussed, please contact: **Democratic Support Officer on 0116 454 5843**.

Alternatively, email jacob.mann@leicester.gov.uk, or call in at City Hall.

For Press Enquiries - please phone the Communications Unit on 0116 454 4151.

# **PUBLIC SESSION**

# <u>AGENDA</u>

This meeting will be webcast live at the following link:-

# http://www.leicester.public-i.tv

An archive copy of the webcast will normally be available on the Council's website within 48 hours of the meeting taking place at the following link:-

http://www.leicester.public-i.tv/core/portal/webcasts

# FIRE / EMERGENCY EVACUATION

If the emergency alarm sounds, you must evacuate the building immediately by the nearest available fire exit and proceed to the area outside the Ramada Encore Hotel on Charles Street as directed by Democratic Services staff. Further instructions will then be given.

# 1. APOLOGIES FOR ABSENCE

# 2. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business to be discussed.

# 3. CHAIR'S ANNOUNCEMENTS

# 4. MINUTES OF THE PREVIOUS MEETING App A, page 1

The minutes of the meeting of the Overview Select Committee held on 20 September 2023 are attached and Members are asked to confirm them as a correct record.

# 5. PROGRESS ON ACTIONS AGREED AT THE LAST MEETING

To note progress on actions agreed at the previous meeting and not reported elsewhere on the agenda (if any).

# 6. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

The Monitoring Officer to report on the receipt of any questions, representations and statements of case submitted in accordance with the Council's procedures.

# 7. PETITIONS

The Monitoring Officer to report on any petitions received.

# 8. TRACKING OF PETITIONS - MONITORING REPORT App B, page 11

The Monitoring Officer submits a report that updates Members on the monitoring of outstanding petitions. The Committee is asked to note the current outstanding petitions and agree to remove those petitions marked 'Petitions Process Complete' from the report.

# 9. QUESTIONS FOR THE CITY MAYOR

The City Mayor will answer questions raised by members of the Overview Select Committee on issues not covered elsewhere on the agenda.

# 10. COST OF LIVING CRISIS UPDATE

### App C, page 13

The Director of Public Health will provide an update on the Council's current position regarding the cost of living crisis.

# 11. CUSTOMER SERVICES OVERVIEW

App D, page 33

The Head of the City Mayor's Office and Customer Support Transformation submits a report to give an overview of the current Customer Service offer provided by the Council.

The Committee is asked to note the information provided in this report and the accompanying presentation, and to make any recommendations regarding the customer services offer at the Council for consideration by the Deputy City Mayor for Housing and Communities.

# 12. BUDGET SAVINGS

# The Director of Finance submits a report to advise the OSC and Executive of decisions Directors have taken to reduce revenue expenditure in advance of the 2024/25 budget, and thereby achieve savings as quickly as possible (Appendix A). This will reduce the requirement for managed reserves.

The Committee is recommended to comment on the proposals in the report.

# 13. OVERVIEW SELECT COMMITTEE WORK App F, page 63 PROGRAMME

The current work programme for the Committee is attached. The Committee is asked to consider this and make comments and/or amendments as it considers necessary.

# App E, page 55

# 14. ANY OTHER URGENT BUSINESS